

20.02.09

The caller is much happier his money has gone up. His only concern is that now his HIE is likely to be out of date he will have to pay for X-Rays and Scans and he needs quite a lot as very ill.

He is only upset that he does not get a straight answer about when his HIE will cease to be accepted. He needs time to plan and save on a low income he cannot cope with unforeseen expenditure.